

Potential Next Steps:

Policy Implications:

- Are policies designed to serve families intentionally (to specific populations or specific needs)
- Is there capacity for the system to intentionally work differently? (budget implications, technology, staff resources, etc)

Programmatic Implications:

- Services by agencies should be intentional and not accidental; Does the system have the capacity if services become intentional?
- Are families involved in the solutions? Consumers have answers. Use common sense. Look to families that are finding solutions that work and replicate what works. What are the unmet needs of families?
- How do service providers recruit and retain qualified staff ... retraining within agencies? Cultural competency, language barriers, community services?
- Learn from other agencies that are changing approaches to meet the needs of the community: Things being done at Department of Human Services in response to growth of Hispanic population
 - phone interviews, rather than making clients come to office
 - educate staff on resources in community
 - preparing for future – six Spanish-speaking staff
 - teaching cultural competency
 - starting to survey clients on needs
 - outreach to programs
- Communication so people know more about services

Data Needs:

- Desire to know more about the data from the cross-site survey
 - age, diversity, fatherlessness, changes in population, adolescent pregnancy population, Latino culture regarding pregnancy
 - Interested in “white flight” myth; income is more a factor in deciding to move
 - Growth of foreign-born and Hispanic population
 - income levels; extreme poverty and wage threshold data – those at risk

- marital status, ex-offenders, what sets of services lead to success
- Do people move because of affordable housing? Transportation? Why do people move?
- What does a community have or not have that makes people stay or leave?
- How do you find 16-19-year-olds not engaged in work, school
- Should identify/define what stability means for families - Homeownership not necessarily an indicator of stability
- “At risk” is better verbiage than “vulnerables;” some individuals with disabilities are not necessarily “vulnerable”

Interesting suggestions:

- Make a Difference Day – focus on lead paint removal and roach eradication
- Community Services Fair – much like a job fair but it is for community services. Great opportunity to train new staff.